



# **OPENING PROTOCOL FOR GOLF PLAYERS 2020**



**BASIC GUIDELINES TO PLAY GOLF UNDER COVID-19  
RESTRICTIONS**



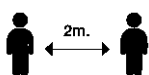
The purpose of the following document is to offer practical advice and guidance across of a number of areas at Mediterraneo Golf, to ensure the safety and wellbeing of golfers and members of the staff.

## 1. PLAN YOUR ROUND OF GOLF



- 1.1. Las Tee Times will be every 10 minutes to minimize risks. It will be **MANDATORY TO BOOK** online or by phone: Max 1 slot per person
  - 1.1.1. Claphouse
  - 1.1.2. Web
  - 1.1.3. Phone
- 1.2. You must pay in advance thru the online booking system.
- 1.3. **NO CASH WILL BE ACCEPTED.**
- 1.4. You must arrive at the golf course **ONLY 20 MINUTES BEFORE YOUR TEE TIME.**

## 2.



- 2.1. Keep at least 2 meters apart from each other. Avoid physical contact between players and/or staff. It is **MANDATORY** the use of mask around the caddy master and practice areas.



- 2.2. Security distancing should be practiced at all times even at the car park.



- 2.3. The **CLUBHOUSE MAY REMAIN CLOSED** to the public. Includes: Bar, Restaurant, Locker, Pros hop and Offices.

**W.C.**

- 2.4. There will be limited essential access to the toilets next to the Caddy Master. The use will be 1 to 1 and the toilets will be disinfected in every use.

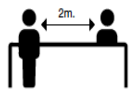


- 2.5. Caddy Master will be open and it will be the check in point for the players. Only staff is allowed to enter in the Caddy Master.

- 2.6. Electric and manual trolleys will be allowed and disinfected before and after each use.



- 2.7. Buggies: **ONLY 1 person and 1 bag per buggy**
  - 2.7.1. Buggies should be booked and paid in advanced.
  - 2.7.2. Once the round is finished, the player should leave in the designated area for disinfection.
  - 2.7.3. The player should empty the buggy.
  - 2.7.4. The player should return the buggy key to the staff once the round is done.



2.8. Social distance should be respected at ALL TIMES.

### 3. ON THE COURSE



3.1. Golfers should keep 2 meters apart at teeing areas due to normal close proximity of golfers to one another when tee shots are being played.



3.2. Players should arrive to the 1<sup>ST</sup> TEE 5 MINUTES IN ADVANCE of their tee time. If you respect this, groups will tee off at their time and will not have any contact with others. Always remember the security distance from one another.



3.3. It is allowed a MAXIMUM of 4 PEOPLE in each tee time, all together players and caddies.



3.4. Try to play normal pace; do not lose sight with the group ahead.



3.5. Flagsticks must not be touched and remain in the hole at all times. There will be a system that will leave easy access to get the ball from the hole.



3.6. BUNKERS: Rakes will be removed from bunkers, please try to leave it as best as you can rake with your foot or your clubface.



3.7. The use of ball washers and benches are prohibited. There will be no pencils or scorecards available.



3.8. The bins will be removed. You can find some at the 1<sup>st</sup> tee, 10<sup>th</sup> tee and Caddy Master. Please do not touch them with your hands.



3.9. Golfers will find gel sanitizers to clean their hands on the arrival at the Caddy Master and in the toilets. We recommend each player should bring its own gel sanitizer for more safety.

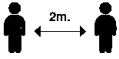


3.10. Once the round is finished, the players should not shake hands and will leave the facility immediately.

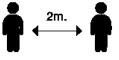
### 4. PRACTICE AREAS



4.1. You MUST book in advance for all the practice areas: driving range, chipping area, putting green. Each area is restricted to a maximum of 8 players at the same time.



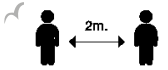
4.2. At the driving range, there will be designated bays that will allow the social distancing. The balls will be provided by our staff and disinfected after used.



4.3. In the puttinggreen and the chipping area, you MUST wear mask and keep the social distancing.



4.4. There will be gel sanitizer dispenser next to the ball machine for the golfers to use.



4.5. The golf lesson will be individual and must be booked in advance contacting the pro. You MUST wear mask and respect the social distancing.



4.6. Once your practice is done, you MUST leave the facility.

## 5. RESUMING AND CONCLUTIONS

With the current situation, we are forced to be rigorous in the practice of golf, trying to minimize the existing risk, both among players and staff.

In this sense, we ask you to understand that some of the processes that previously developed rapidly, at this time they may require more time, so we ask you for PACIENCE, since we are trying to do things as quickly as possible, but following the established guidelines.

These measures will remain active as the health and economic situation recovers and allows us to develop more activities and services.

Thank you

Management team